

Skip Bins

Free Business Owners Guide To Arranging Skip Bin Services



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Dear Business Owner

Choosing a skip bin company isn't easy because you're bombarded with misleading advertising, confusing claims, and simply bad information.

From super-low prices and high-pressure sales to unlicensed operators and hidden fees, how do you ever find a qualified, competent, and trustworthy skip bin company?

You start by reading this Consumer's Guide. In this fact-filled booklet, you'll discover how to avoid skip bin rip-offs, six mistakes to avoid when choosing a supplier, and also guidance on whether a skip bin is actually right for your business!



We wrote this guide to help you better understand skip bin collection services. Now, with this information, you can make an informed, intelligent decision.

If you have any questions about skip bins or any other waste or recycling service please reach out to us.

You're invited to call us at 1300 927 837 or at info@waster.com.au. We've dedicated our business to educating consumers, we'll be happy to help you in every way.

Cordially,
Mr Waster



About Waster.com.au

Waster is an Australian waste and recycling company specialised in helping small and medium companies.

We provide all waste and recycling services such as medical waste, general waste bins and all recycling options.

We are different to other suppliers as we operate on flexible 30 day agreements – so you are never locked in to a contract that does not suit you. We also specialise in reducing your costs by boosting recycling. You can email us at info@waster.com.au.

How to avoid 4 skip bin rip-offs!

RIP-OFF #1: POOR SKIP BIN CUSTOMER SERVICE EXPERIENCED BY THE CUSTOMER. Some companies might provide inadequate customer service, which can cause a significant issue. If a company is unresponsive to enquiries, doesn't address concerns promptly or lacks professionalism, it can lead to a frustrating experience for the customer.

RIP-OFF #2: INACCURATE BIN SIZING. Some companies may provide bins that are smaller than advertised. This can lead to customers renting a bin that is insufficient for their needs, resulting in the need for additional bins and increased costs.

RIP-OFF #3: INFLEXIBLE RENTAL PERIODS. Certain skip bin services from companies might have rigid rental periods, and customers could face additional charges if they need to keep the bin for longer than initially agreed upon.

RIP-OFF #4: HIDDEN COSTS OR PRICE INCREASES. Dishonest companies may overcharge or add hidden costs for waste disposal services. They might inflate the costs associated with transporting and disposing of the waste, leading to significantly higher final bills.

6 costly misconceptions about Skip Bins

MISCONCEPTION #1: Bigger skip bins are always more cost-effective.

No. Believing that renting the largest skip bin available is always the most cost-effective option is a misconception. Whilst larger bins may have lower cost per cubic metre, if you don't have enough waste to fill it, you're essentially paying for unused capacity. Waster skip prices include a set tonnage – it is important to compare skip sizes and included weights

MISCONCEPTION #2: I can keep the bin for as long as I want.

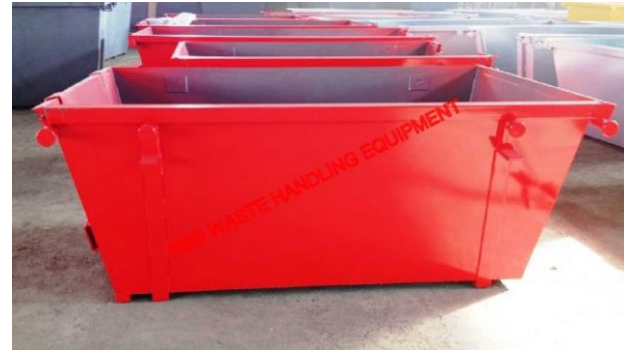
Do not assume that there are no time restrictions on the rental period. Some skip bin services have daily or weekly limits, and exceeding these can result in additional charges. It's essential to clarify the rental duration and any associated fees for extensions. Waster quotes prices on up to one week - and up to two week periods

MISCONCEPTION #3: The quoted prices covers everything.

No. Fees such as charges for exceeding weight limits, special waste disposal or delivery to certain can apply, so you should carefully discuss this with your provider beforehand. Unexpected extra items such as carpet underlay etc can be charged additional.

MISCONCEPTION #4: Skip bins are only for construction sites.

They are certainly not. Skip bins are versatile and suitable for various projects, which include home renovations, landscaping, spring cleaning and other events. Understanding their versatility can help you make better use of the service. Smaller hook lift skips are suitable for home renos and similar work.



What can be accepted in a skip bin?

A skip bin is a very versatile waste option and can contain:

- Various household waste
- Flood waste
- Soil
- Rubble

And plenty more!



MISCONCEPTION #5: Permits are never required.

Depending on local regulations, placing a skip bin on public property or the road may require a permit. Failing to obtain the necessary permits can lead to a hefty fine. As a general rule – if you place a bin on public property you will need a council permit.

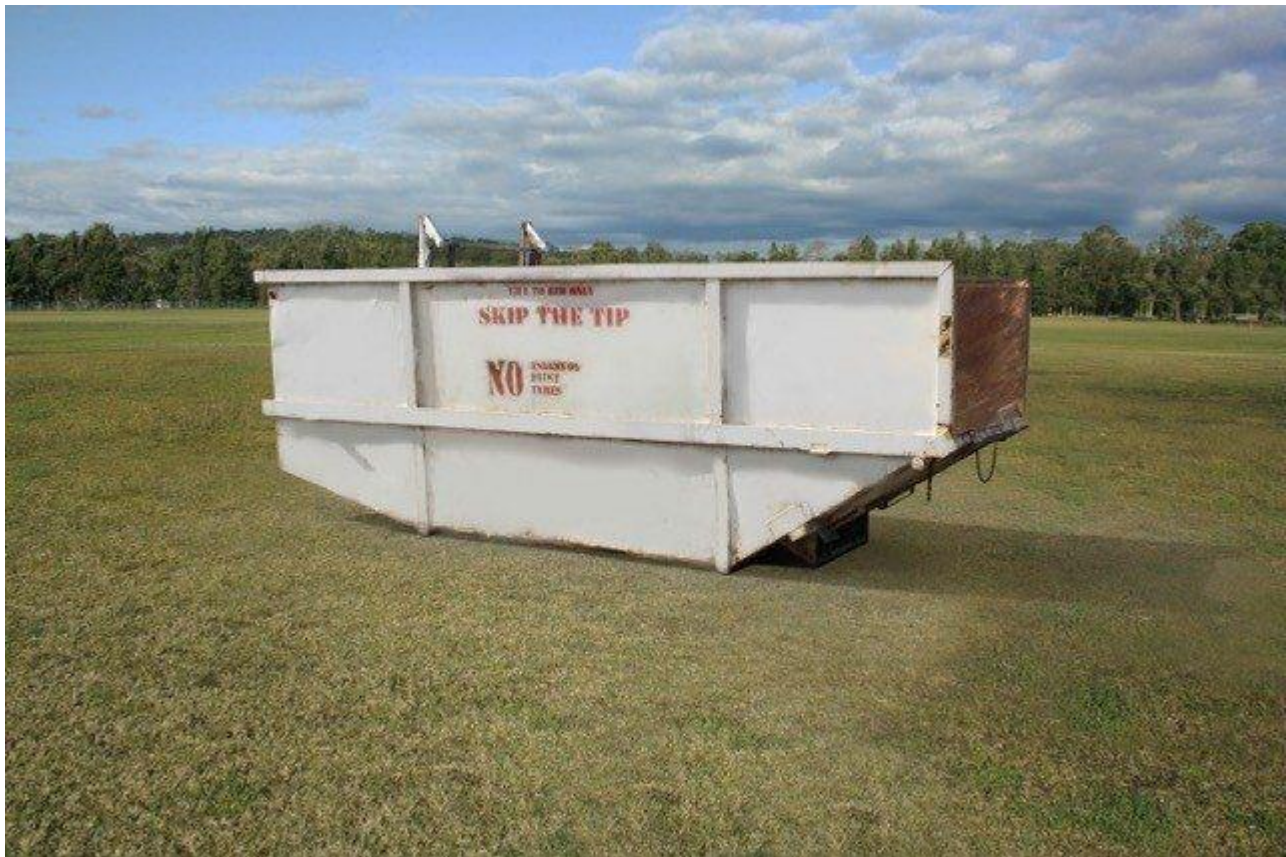
MISCONCEPTION #6: All waste is the same.

In reality, different materials have varying disposal fees. Hazardous waste, electronics and certain construction materials may incur in additional charges. Enquire with your provider first beforehand.

Both kids and grown-ups can learn the importance of proper disposal of waste, aside from the obvious benefits we have mentioned above such as saving money and the environment by getting our skip bin service.

Check out this video to learn more about skip bins.

<https://www.youtube.com/watch?v=ZWvBsX9jI4c>



5 questions to ask when choosing a skip bin

Value versus price

We are not going to dress it up and make it look like a luxury product – skip bins are one of those necessary evils in life like paying your taxes. The smart decision is to know some simple facts and choose a reputable provider prior to arranging delivery.

Minimising any nasty shocks is vital:

- Check what is included i.e. which waste type
- Is transport included
- How many tonnes are included

When can they deliver?

It is important to book in advance – but generally Waster can deliver the following business day or Saturday if you book by 2pm the day prior.

Our team will need to check access and if they bin is being delivered to public property you will likely need a council permit.

We have covered what to avoid and common misconceptions but what are the questions you should ask a skip bin company before hiring them?

QUESTION #1: Can you provide pricing now?

• A reputable company should be able to provide pretty accurate pricing on the phone or in person – i.e. based on number of bins, access and frequency. They should not really need to do a site inspection or come to visit you to provide a “free quote”. There will be some caveats such as access and height restrictions.

QUESTION #2: Is delivery included and what is the included tonnage?

• When you are comparing quotes for skip services – and you know the size of the bin; it is vital to check that delivery and removal i.e. transport is also included. The other fact to check is how many tonnes of waste are included in the price. Some may include 8 or 9 tonnes vs some others with only 1 tonne included!

QUESTION #3: Do I get charged by weight in the bin?

• They can charge extra if skip bin waste is on the floor etc. or if the bin is exceptionally heavy i.e. due to crushed glass. In this situation a crushed glass collection is required.

QUESTION #4: Are you properly licensed?

• This is vital – if the supplier is not licensed, then you really are risking your business. The company should be able to describe their operations and facilities – and provide evidence of certification etc.

QUESTION #5: Can I get a discount if I book other services?

• Yes. Of course you should ask for a better price and also a discount if you book other services such as general waste bins.



What does the skip bin process actually involve?

The fate of the waste that came from skip bins is determined by the policies and practices of the service provider. Typically, here's what skip bin waste is usually subjected to.

1. Transportation to waste transport station or landfill: After picking up the filled skip bin, the waste is transported to a waste transfer station or landfill. At the transfer station, the waste may undergo further sorting before final disposal. Construction skips including concrete will likely see lots being recycled.

2. Waste sorting and separation: Some skip bin service providers may have facilities where they sort and separate different types of waste. This process helps identify potentially recyclable materials, which are then diverted for recycling, reducing the amount of waste sent to landfills.

3. Waste disposal methods: Different types of waste, of course, are disposed of differently. Recyclable materials go to recycling facilities, green organic waste often become mulch or composting and hazardous materials are handled by trained experts who abide by specific laws or regulations for hazardous waste disposal. Meanwhile, non-recyclable, non-compostable and non-hazardous materials go to landfill

It's important for consumers to choose skip bin services that prioritize responsible waste management practices. Customers can enquire about a provider's waste management processes and environmental initiatives to ensure that their waste is handled in an environmentally friendly and compliant manner. Additionally, local regulations may influence how waste is managed, so providers must operate in accordance with these rules.



When you run a business – being locked into an unsuitable multi year contract is the last thing you need. Waster operates on flexible 30 day agreements – which basically means that if you are not happy with our service, or it just does not suit you anymore – you can cancel by giving us 30 days written notice.

Waster provides low cost waste and recycling services to small and medium Australian businesses.

You can book all your required services such as grease trap cleaning, general waste bins, recycling bins and all niche services such as sanitary bins and confidential document destruction.

Check out all your options at waster.com.au



Waster operates on 30 day agreements – so you are never tied to a long term contract